

Frequent Ask Questions

1. What is the Huawei CNY 2021 – “TOGETHER LIGHT UP THE MOMENTS” campaign?

This Huawei CNY 2021 – “TOGETHER LIGHT UP THE MOMENTS” campaign (“Campaign”) is a Huawei campaign that rewards Huawei customers who purchase selected Huawei device model from the participating HUAWEI Brand Stores, HUAWEI Operator Stores or HUAWEI Online Store (<https://shop.huawei.com/my/>) from 29th January 2021, 12:00AM (GMT+8) to 28th February 2021, 11:59PM (GMT+8) (“Campaign Period”). This Campaign comprises of three (2) Events: Lucky Draw and 1 to 1 Give Away Free Gift. Please refer to the terms and conditions for further details of each event.

2. Who can participate in this Huawei CNY 2021 – “TOGETHER LIGHT UP THE MOMENTS ” campaign?

This Campaign is open to all individuals who are residents of Malaysia, and aged 18 years old and above as of 29th January 2021 (“Customer(s)”).

Employees of Huawei, their immediate families, Huawei’s dealers, partners, advertising, creative and public relations agencies, program organizer, their employees and immediate families is not eligible to participate in this Campaign.

3. How to participate in the Lucky Draw Event of this Campaign?

You must within the Campaign Period, purchase the selected Huawei Product below from a participating HUAWEI Brand Stores, HUAWEI Operator Stores or HUAWEI Online Store (<https://shop.huawei.com/my/>) to be entitled to submit an entry for the Lucky Draw Event:-

- a) Huawei Mate 40 Pro
- b) Huawei Mate 30
- c) Huawei Mate 30 Pro
- d) Huawei Mate 30 Pro (5G)
- e) Huawei P40
- f) Huawei P40 Pro
- g) Huawei P40 Pro +
- h) Huawei P30
- i) Huawei P30 Pro
- j) Huawei Matebook X Pro (i7)
- k) Huawei Matebook 13 (i5)
- l) Huawei Matebook 13 (i7)
- m) Huawei Matebook 13 (R5)
- n) Huawei Matebook D 15 R5
- o) Huawei Matebook D 15 R7
- p) Huawei Matebook D 14 R7
- q) Huawei Matebook 14 (R5)
- r) Huawei Matebook 14 (R7)
- s) Huawei MatePad Pro
- t) Huawei Nova 7
- u) Huawei Nova 7i
- v) Huawei Nova 7se
- w) Huawei Nova 5T
- x) Huawei MatePad (Wifi)
- y) Huawei Sound X
- z) Huawei Y5 2019

- aa) Huawei Y9 Prime 2019
- bb) Huawei Y6P
- cc) Huawei Y5P
- dd) Huawei Y7P
- ee) Huawei Y7A
- ff) Huawei MatePad T 8
- gg) Huawei MatePad T 10
- hh) Huawei MatePad T 10s
- ii) Huawei Watch GT 2
- jj) Huawei Watch GT 2 Pro
- kk) Huawei Watch Fit
- ll) Huawei Freebuds 3
- mm) Huawei Freebuds 3i
- nn) Huawei Freebuds Pro
- oo) Huawei Freebuds Studio
- pp) Huawei FreeLace Pro
- qq) Huawei X Gentle Monster Eyewear II

To submit an entry for the Lucky Draw Event, you must complete all steps below within the Campaign Period: -

- a) Login to <https://huaweicny2021.com> (“Campaign Site”);
- b) Count the number of Mandarin Oranges at the Campaign Site and select the correct answer;
- c) Select the model of LD Huawei Products purchased on Campaign Site;
- d) Insert the serial number of the LD Huawei Products purchased on Campaign Site;
- e) Insert all latest and accurate personal details of Eligible Customer required on Campaign Site;
- f) Attach an image of the proof of purchase of LD Huawei Product, i.e. purchase receipt to the Campaign Site; and
- g) Click “Submit” to submit an entry for the LD Event on Campaign Site.

4. What is the lucky draw prizes for Lucky Draw Event?

Category	Worth (RM)	Quantity Available	LD Prize
Grand Prize	RM4,599	1	Huawei Mate 40 Pro
2 Nd Prize	RM3,799	3	Huawei Matebook 14 R5 2020
3 rd Prizes	RM1,199	6	Huawei Freebuds Studio
Consolation Prizes	RM99	78	Huawei CM510 Bluetooth Speaker

5. Is there a number of limit on entry submission for Lucky Draw Event?

Yes. Each Customer of the same NRIC/Passport no, email address and phone number can submit a maximum of five (5) entries only for the Lucky Draw Event throughout the Campaign Period.

6. When is the winner announcement for Lucky Draw Event?

Winners of the Lucky Draw Event will be announced on Huawei Mobile Facebook page on 12th March 2021.

7. How to participate 1 to 1 Give Away Premium Gift Event?

Within the Campaign Period, Customer who purchases a selected Huawei Device Model

from a participating HUAWEI Brand Stores, HUAWEI Operator Stores or HUAWEI Online Official(<https://shop.huawei.com/my/>) is entitled to redeem the corresponding Premium Gift as follows:-

Huawei Device Model	Premium Gift
a) Huawei Mate 40 Pro	Entertainment Gift Package 3 (Consisting of Bluetooth Speaker-Black + Phone Stand-Silver + Retractable USB Carry Case-White + Package)
a) Huawei Nova 7i b) Huawei Nova 7se c) Huawei MatePad (Wifi)	City Travel Gift Package 1 (Consisting of Umbrella-Navy Blue + Canvas Bag-Navy Blue + Multi-Purpose Spray & Wipe-Navy Blue + Package)
a) Huawei Y7A b) Huawei MatePad T 8 c) Huawei MatePad T 10	Simple Home Gift Package 2 (Consisting of Multi-Purpose Spray & Wipe-Navy Blue + Notebook-Orange + Retractable USB Carry Case-Orange + Package)
a)Huawei Matepad Pro	Huawei Power Bank
Huawei Matepad T10s	Huawei Sound Stone (Grey)
a) Huawei Mate 30 b) Huawei Mate 30 Pro c) Huawei Mate 30 Pro (5G) d) Huawei P40 e) Huawei P40 Pro f) Huawei P40 Pro + g) Huawei P30 h) Huawei P30 Pro i) Matebook X Pro (i7) j) Matebook 13 (i5) k) Matebook 13 (i7) l) Matebook 13 (R5) m) Matebook D 15 R5 n) Matebook D 15 R7 o) Matebook D 14 R7 p) Matebook 14 (R5)	Umbrella-Navy Blue

<ul style="list-style-type: none"> q) Matebook 14 (R7) r) Huawei Nova 7 s) Huawei Nova 5T t) Huawei Sound X u) Huawei Y5 2019 v) Y9 Prime 2019 w) Y6P x) Y5P y) Y7P z) Huawei Watch GT 2 Pro aa) Huawei Watch GT 2 bb) Huawei Watch Fit cc) Huawei Freebuds Pro dd) Freebuds 3 ee) Freebuds 3i ff) FreeLace Pro gg) Freebuds Studio hh) Gentle Monster Eyewear II 	<p>Umbrella-Navy Blue</p>
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Each selected Huawei Product (of the same serial number) purchased is entitled to redeem one (1) unit of the corresponding Premium Gift only. All Premium Gifts listed above are made available on a first-come-first-served basis, while stocks last.

8. How do I check my phone's Serial number?

The serial number (SN) will be stated on your device's packaging. You may refer your device's packaging or dial ***#06#** to check your serial number (SN). One serial number (SN) will be counted as one (1) entry.

9. Who should I contact if I have query about this Campaign?

You may contact Huawei's Customer Service at 1800 22 0086 (everyday, 9am – 9pm) for assistance.